

>> BENEFITS

- > **REDUCTION IN COSTS UP TO 20%**
Comprehensive, detailed information is decisive. By reconciling technical and business data the total cost of assets can be significantly reduced. This includes a tremendous decrease of procurement expenses as maintenance agreements and guarantees are fully utilized and available assets can be redeployed.
- > **RELIABILITY OF IT OPERATION**
A transparent overview of provided IT services shows dependencies from specific IT components. This enables you to realistically estimate risks and to prevent or rapidly resolve disruptions.
- > **BETTER SERVICE QUALITY**
Customer satisfaction rises from a more efficient service support. Asset/CMDB Manager seamlessly integrates into existing processes and supports ITIL standards. Additionally, improved technical and business processes offer tremendous opportunities for time and cost saving.

Asset/CMDB Manager

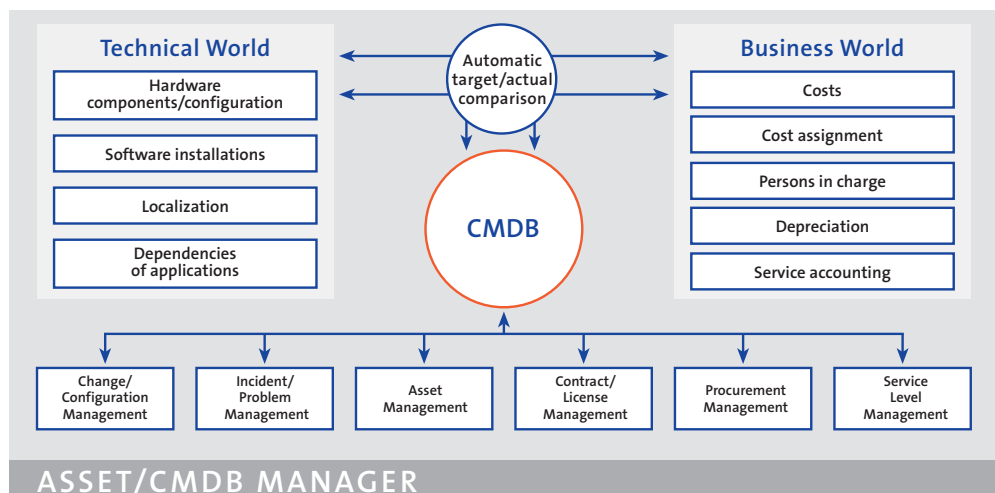
Valuation Asset/CMDB Manager represents the entire IT lifecycle with ITIL processes embedded. The configuration management database (CMDB) mirrors the IT infrastructure from both technical and business points of view. This comprehensive database establishes transparency for inventory, configuration management and integration, as well as for license, contract and supply management. An integrated view of data assembled from these applications offers powerful views and reports for asset and cost management.

> The Challenges of IT Asset Management

How do you know how many assets you have and which are in production? How do you decide which hardware and software to install in which

location? Do you know the dependencies of IT services from specific IT components, and can you react appropriately in case of disruptions? How quickly can you access maintenance contracts in case of a warranty claim, and which services are covered by them?

Complete, current and audit-compliant data about the company's IT assets are essential factors for successful and efficient IT management. Increasing cost pressure and growing complexity necessitate greater transparency. Questions about the costs of hardware, software and for services, including associated effects on operating income, should be answered at the touch of a button. Detailed information gives you more control, and thus more options to cost manage your business.



>> WHY USU

- > *Valuation is an indispensable key to managing the entire lifecycle of your IT assets and services.*
- > *The modular software architecture allows a step-by-step integration of further modules thus securing your previous IT investment.*
- > *USU solutions are quickly to customize and integrate easily into heterogeneous IT environments of all sizes.*
- > *Our more than 350 customers have achieved cost savings of up to 20% and more, significant service improvements and recognized increases in efficiency.*

>> RELATED PRODUCTS

Valuation

- Incident/Problem Manager
- Change Manager
- Contract Manager
- License Manager
- Procurement Manager
- SLA Manager

> IT Asset Management with Valuation

With Asset/CMDB Manager, you manage your IT assets, their configuration and connections in a single CMDB: up-to-date, archived and automated. Additionally, you can fully document installations, migrations and changes to the configuration (IMAC). Managerial and organizational elements, such as expenses or cost center assignment, supplement the technical details and exceed ITIL standards.

After initially taking inventory, a comparison with the actual technical data and target business data for all IT assets is made at regular intervals. This leads to a comprehensive overview of your entire IT infrastructure, your costs as well as your guarantee and maintenance conditions. The data documented in Asset/CMDB Manager serves, on the one hand, the planning of future IT assets, thus enabling you to optimize operating costs and acquisition expenses. On the other hand, you can improve the service quality in the service desk by quickly finding information about users, systems and changes. Valuation Asset/CMDB Manager easily integrates with existing ERP systems and other third party applications.

> Summary

With Valuation Asset/CMDB Manager you gain detailed insight into your IT infrastructure and combine your technical and business data in an efficient and concise way. This enables you to improve the quality of your IT services, reduces your IT costs over the course of the entire life cycle and creates more options for investments. While Asset/CMDB Manager can be used on IT and non-IT assets, it exceptionally supports all critical processes within the IT Organization and Service Desk operations based on ITIL standards.

According to independent analysts, USU is one of the five leading vendors worldwide in the field of IT Asset Management.