

## ++ KEY FACTS

USU is the first partner worldwide to include IBM OmniFind Enterprise Edition as an OEM version.

This is a functionally complete version of IBM OmniFind Enterprise Edition, which, when bundled with USU KnowledgeMiner, can be acquired for an extremely attractive price.

You enjoy access to the following source systems:

- + Lotus Notes
- + Lotus Domino Document Manager
- + Lotus Quickplace
- + Lotus Quickr
- + IBM Websphere Portal/ Document Manager
- + IBM FileNet
- + IBM DB2 Content Manager
- + MS Sharepoint
- + EMC Documentum
- + Hummingbird DM
- + Open Text Livelink

## USU KnowledgeMiner & IBM OmniFind

USU KnowledgeMiner is a software product for conducting efficient, productive company-wide searches and research. With its self-learning mechanisms, our patented application optimizes centralized access to relevant document content located in different data sources. Especially in those cases where the toughest requirements with respect to function, data volume, scalability and fail-safe operation absolutely have to be met, we deploy IBM OmniFind for indexing processes. This ensures that your enterprise search solution meets the toughest demands, even within large, extended corporate groups.

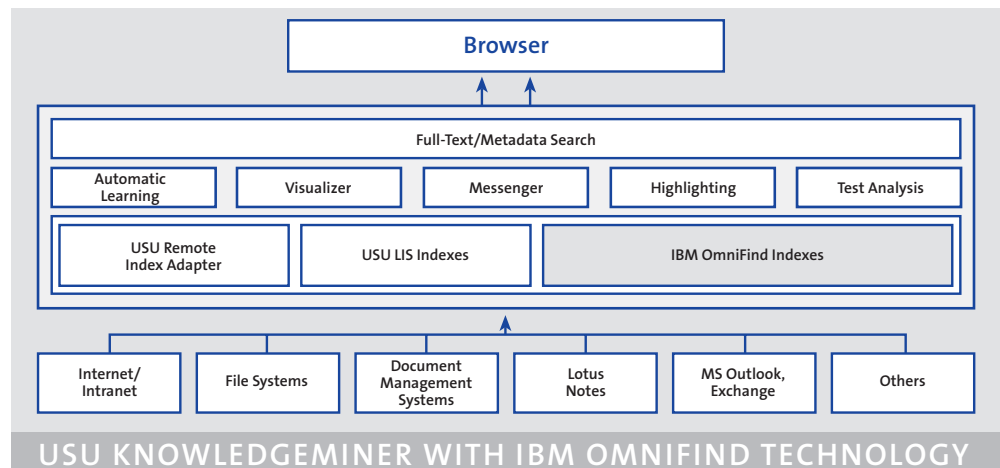
### + Expanded Range of Searchable Systems

Our OEM enhancement of USU KnowledgeMiner with IBM OmniFind Enterprise Edition will allow you to link additional source systems to your range of search options, while observing document-level

access rights ("Native Security Support"). When it comes to IBM Websphere and IBM Lotus systems, you'll have – compared to other options like Autonomy, Microsoft FAST or Google – a powerful "best-of-breed" solution right there at your fingertips.

### + Comprehensive Text Analysis

In many cases, conventional, key-word-based search applications return insufficient results that don't contain what you're looking for. For instance, this means that when you enter a search term such as "Mr. Smith's telephone number", documents with the number itself are not found. Instead, you only get ones with the term "telephone number", which is not very helpful. Similarly, a search query like "branch offices in Pennsylvania" yields documents that do have the addresses of branch offices but not the term "Pennsylvania".





## ++ BENEFITS

*By combining USU Knowledge-Miner with IBM OmniFind, you'll build a formidable enterprise search solution that meets the highest demands in performance with the following features:*

- + *A greatly expanded list of searchable systems*
- + *The highest performance and availability (fail-safe operation minimizes downtime)*
- + *Improved semantic searches*
- + *Automatic categorizing across all data sources.*

In fact, it's often the case that you have to search for documents that do not explicitly contain the exact search term used. In such cases, it's necessary to analyze document contents to get good search results. The search engine must be able to recognize entities such as telephone numbers, names of cities and geographical regions and their relationships to each other. For this purpose, IBM OmniFind Enterprise Edition employs what is known as "Unstructured Information Management Architecture" (UIMA). This means that the methods that you need to detect such information as telephone numbers, Web addresses and e-mail addresses are already included as standard features. What's more, you can then easily use standardized interfaces to add your own customized methods of analysis to improve search results even further.

### + Automatic Categorizing of Documents

It's often the case that many document storage areas such as file servers or document management systems have their own file storage structures. Yet when conducting an enterprise search it's much better to have a uniform structure model that applies to all documents that can be accessed by the search engine – without actually changing the existing characteristics of any of the systems being searched. In this way, you can limit your document searches to certain categories and thus reduce the amount of hits returned.

To provide this flexibility, IBM OmniFind Enterprise Edition applies a rule-based method that automatically categorizes documents. You can configure specific customer-based rules that will automatically assign documents to categories, such as based on their addresses (URI) or specific contents. This means that regardless of the actual source system, you'll be able to easily apply a uniform model for organizing search results.

### + High Scalability and Performance

Fast response time is one of the most important criteria for achieving high user acceptance. Since IBM OmniFind Enterprise Edition built on a fully scalable platform, you'll be able to implement extremely powerful solutions with search times of less than one second, even when combing through large databases.

### + Maximum Reliability

From its very conception, the architecture for IBM OmniFind Enterprise Edition was created to provide the greatest possible protection against downtimes. As such, it can be operated in clusters and deployed to provide the highest availability.

### + Support for Asian Languages

IBM OmniFind Enterprise Edition also includes the ability to perform linguistic analysis of documents written in Chinese, Japanese and Korean.